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REFERENCE POLICY:		REVISED:	

WASTEWATER ABATEMENT POLICY

POLICY

Oxford County is responsible for all wastewater services within its boundaries. Collected wastewater is treated in one of nine wastewater treatment plants operated by Oxford County Public Works. Industrial, commercial, and institutional (ICI) customers contribute a significant volume to the total wastewater influent into the wastewater treatment systems.

There is recognition that there is a differential between the volume of incoming water and the volume of wastewater that is discharged into the sanitary sewer due to: water lost to product, evaporation, diversion to storm sewer of reject water from enhanced potable water processes such as reverse osmosis (RO), steam, and other losses.

This policy provides large wastewater customers with the opportunity to negotiate a wastewater abatement agreement if they meet the policy criteria.

POLICY CRITERIA FOR ELIGIBILITY

1. All applicants must be in compliance with the Oxford County Sewer Use By-law 2719-87, and / or their individual sewer use over-strength / surcharge agreement to qualify.
2. The program will be effective January 1, 2014.
3. All eligible customers must enter into a signed agreement with Oxford County. Agreements will be negotiated with each customer based on the particular circumstance of the customer.
4. Wastewater flows are to be metered in a manner approved by Oxford County Public Works. Yearly calibration to be undertaken by the customer at their expense.
5. To be eligible for the program, the wastewater flows should be in the range of 10,000 m³ per year and the diversion rate (loss) should be at least 25% of the water flows.
6. All wastewater abatement agreements are subject to Council approval.
7. For customers where wastewater abatement has been practiced to charge reduced wastewater rates in the past, the existing practice will be grandfathered until the customer is audited for conformance with the policy and an agreement is negotiated.

BILLING

The method to apply the rebate will be detailed in the agreement with the customer.