

## OXFORD COUNTY TOWNSHIPS

# Oxford County Council has approved new water and wastewater rates, effective January 1, 2021.

The average residential bill in your community will decrease \$0.64/month<sup>^</sup> or \$7.68/year<sup>^</sup>

Based on an average household consuming 170 cubic metres of water annually.

The table below shows monthly rate changes for properties with a meter less than 1" and consumption of 15m<sup>3</sup> or less per month.

For more information on rates in your community or to use the online residential water and wastewater calculator to estimate your monthly bill, visit: [oxfordcounty.ca/waterwastewater](http://oxfordcounty.ca/waterwastewater).

	2020 <sup>^</sup>	2021	Change	
<b>WATER</b>	<b>Fixed charge</b>	\$27.86	<b>\$28.42</b>	\$0.56
	<b>Consumption</b> 0-15 cubic metres/month	\$0.86	<b>\$0.86</b>	\$-
<b>WASTEWATER</b>	<b>Fixed charge</b>			
	Norwich	\$32.52	<b>\$32.52</b>	\$-
	Tavistock	\$53.01	<b>\$53.01</b>	\$-
	Thamesford	\$53.83	<b>\$53.83</b>	\$-
	Plattsville	\$56.54	<b>\$56.54</b>	\$-
	Drumbo	\$71.19	<b>\$71.19</b>	\$-
	Mount Elgin	\$59.58	<b>\$59.58</b>	\$-
	Embro Innerkip	\$50.59 \$34.06	<b>\$50.59</b> <b>\$34.06</b>	\$-
<b>Consumption</b> 0-15 cubic metres/month	\$1.17	<b>\$1.17</b>	\$-	
<b>Source water protection charge</b>	\$1.20	<b>\$0.00</b>	(\$1.20)	

### Water Efficiency Rebate Program

Replace your old washing machine or toilet and cash in on water conservation.  
[www.oxfordcounty.ca/rebate](http://www.oxfordcounty.ca/rebate)



**Fixed Charges:** The fixed charge applies even if you haven't used any water. The budgeted fixed costs include meter reading, billing, customer service, repair and maintenance costs, capital debt financing costs. These costs are incurred whether water is used or not.



**Consumption Charges:** These charges are based on your water consumption, tracked by your water meter. The cost of water used is based on a charge per cubic metre (m<sup>3</sup>). One cubic metre is equal to 1,000 litres or 220 imperial gallons.

### How is your bill calculated?

<b>WATER CHARGES</b>	\$ _____
Fixed charges	
+ Consumption <i>Water rate X water usage (m<sup>3</sup>)</i>	
<b>WASTEWATER CHARGES</b>	\$ _____
Fixed charges	
+ Consumption <i>Wastewater rate X water usage (m<sup>3</sup>)</i>	
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<b>TOTAL BILL</b>	\$ _____

Water and wastewater budgets contain fixed costs that are not related to how much water is used. The cost to distribute, collect and treat municipal water and wastewater systems throughout the County remains relatively constant, regardless of the volume actually consumed by all customers. The largest portion of your bill is used for capital renewal and expansion of the system's overall water and/or wastewater infrastructure.



<sup>^</sup> Rates in effect as of December 31, 2020.

In response to the COVID-19 pandemic, County Council approved a roll-back of 2020 rates to 2019 rate levels effective June 1, 2020.

### Questions about your bill?

#### ETP Power Corporation

☎ 877-850-3128  
(M-F 8:30 a.m. to 4:30 p.m.)  
[info@erthpower.com](mailto:info@erthpower.com)  
[www.erthpower.com](http://www.erthpower.com)

#### Oxford County

☎ 519-539-9800 | 1-800-755-0394  
(M-F 8:30 a.m. to 4:30 p.m.)  
[waterbilling@oxfordcounty.ca](mailto:waterbilling@oxfordcounty.ca)  
[www.oxfordcounty.ca/waterwastewater](http://www.oxfordcounty.ca/waterwastewater)

 **Oxford County**  
Growing stronger together